

TERMS AND CONDITIONS:

GENERAL

- (1) Eligible to:
 - Individual: Malaysian Permanent Resident (PR) and the Malaysian Civil (MAL) aged 18 years and above.
 - Business/Company: Registered Business/Company.
- (2) Applicant needs to do registration at hebat.um.edu.my
- (3) User's profile must be completely updated prior to any transaction.
- (4) Only plate number that has been put for sale can be purchased. Reservation or purchasing before or after the purchasing period is not allowed.
- (5) Matters regarding the registration of purchased plate number with JPJ is the responsibility of the applicant. Universiti Malaya is not liable for any failure of registration within the valid registration period.
- (6) Universiti Malaya reserves the right in determining the sales of UM Plate Number which includes but not limited to the results of purchase, voiding of purchase, change in sale price, change in purchasing period and change in the Terms & Conditions.
- (7) Any enquiry can be made to Financial Planning Division, Bursar's Office at +603-7967 3268/ 3469/ 3398 or email to hebat@um.edu.my.

BIDDING

Bidding of UM Plate Number is subject to the following conditions:

- (1) Prior to bidding, applicant is required to pay Management Fee. The Management Fee varies according to the category of plate number as follows:

No	Plate Number Category	Management Fee
1	Platinum	RM50.00
2	Gold	RM50.00
3	Silver	RM50.00
4	Bronze	RM30.00

Management Fee is **NOT REFUNDABLE**.

- (2) Minimum bid amount for each category of plate number is as follows:

No	Plate Number Category	Minimum Bid Amount
1	Platinum	RM500,000.00
2	Gold	RM30,000 - RM100,000.00
3	Silver	RM3,000 - RM10,000.00
4	Bronze	RM1,000.00

- (3) Payment method:

(i) Management Fee:

- Credit/Debit Card
- Electronic Fund Transfer (EFT)

(ii) Bidding:

- Credit/Debit Card

- (4) Applicant is required to pay the bidding amount in full for each bidding attempt.
- (5) The amount due will be charged by the card issuing bank if the bidding is **SUCCESSFUL**.
- (6) For **UNSUCCESSFUL** bids, refunds will be made by the card issuing bank after seven (7) days (for credit card users) or after fifteen (15) days (for debit card users) from the official bid results announcement.
- (7) Bidding results will be automatically notified via email within 24 hours of the end of bidding period subject to the transaction with bank.
- (8) Successful applicant is required to complete and verify the ownership information for the plate number immediately after bid results announcement.
- (9) Universiti Malaya reserves the right in determining the sales of UM Plate Numbers and not solely limited to highest bidder.
- (10) UM Plate Number result is **FINAL**.
- (11) Official offer letter will be issued within three (3) working days of the completion and verification of the UM Plate Number ownership information.

- (12) Official offer letter will be sent via post to the applicant's address. Self-collecting of offer letter can be made at Financial Planning Division, Bursar's Office, Level 3, Chancellery, UM by providing email confirmation as proof of purchase.
- (13) Registration of UM Plate Number with JPJ is the sole responsibility of the applicant. Refer to **REGISTRATION OF PLATE NUMBER**.

BIDDING OF PLATINUM CATEGORY (UM2 – UM10)

Bidding of UM Plate Number Platinum category is subject to the following conditions:

- (1) Bidding of Platinum category involves **UM2, UM3, UM4, UM5, UM6, UM7, UM8, UM9 and UM10 only**.
- (2) Bidding can only be made via <https://hebat.um.edu.my> using a valid login ID within the specified bidding period.
- (3) Management Fee of RM50 will be charged prior to bidding a plate number. The minimum bid amount for this Platinum category is RM5000,000 with minimum bid increment of RM50,000.
- (4) Only deposit of RM5,000 will be charged for each bidding attempt. The balance of bidding amount need to be settled only if the bidding is **SUCCESSFUL**.
- (5) Deposit payment amount will be charged by card issuing bank only for **SUCCESSFUL** bid. Further instruction on the outstanding bidding amount payment will be informed accordingly.
- (6) For **UNSUCCESSFUL** bids, deposit refunds will be made within 7 – 15 working days of the official bid results announcement depending on the type of card used and the card issuing bank.
- (7) **Successful bidder are required to settle the outstanding balance within the specified period**. Failing to do so, the bidding will be considered failed and UM reserves the right to open the Plate Number back for bidding.
- (8) Bidding deposit amount paid by successful bidder will not be refunded in the case the successful bidder fails to settle the outstanding bidding amount payment within the specified period.

- (9) Bidding results will be automatically notified via email within 24 hours of the end of bidding period subject to the transaction with bank.
- (10) Successful applicant can only complete and verify the ownership information for the plate number after the outstanding bidding amount has been settled and the transaction confirmed by Universiti Malaya.
- (11) Universiti Malaya reserves the right in determining the sales of UM Plate Numbers and not solely limited to highest bidder.
- (12) UM Plate Number result is **FINAL**.
- (13) Official offer letter will be issued within three (3) working days of the completion and verification of the UM Plate Number ownership information.
- (14) Official offer letter will be sent via post to the applicant's address. Self-collecting of offer letter can be made at Financial Planning Division, Bursar's Office, Level 3, Chancellery, UM by providing email confirmation as proof of purchase.
- (15) Registration of UM Plate Number with JPJ is the sole responsibility of the applicant. Refer to **REGISTRATION OF PLATE NUMBER**.

DIRECT PURCHASE

Direct purchase of Plate Number is subject to the following conditions:

- (1) Direct purchase of UM Plate Number is limited only to plate number that is no longer available for bidding. The two (2) direct purchase categories are:

Running Number: Plate number available for direct purchase according to the current order of availability.

Selection Number: Plate number available for direct purchase searched by applicant from the plate number search field.

- (2) The price for each category is as follows:

No	Plate Number Category	Price
1	Running Number	RM 500.00
2	Selection Number	RM 1,000.00

- (3) Payment method:
- Credit/Debit Card
 - Electronic Fund Transfer (EFT)
 - Payroll deduction (for user who login via UMCas only, refer to **Payroll Deduction**)
- (4) Number plate availability for direct purchase is subject to Universiti Malaya's decision.
- (5) Applicant is required to complete registration information before proceeding with payment.
- (6) Purchase result will be notified via email automatically within **24 hours** of payment subject to transaction with bank.
- (7) The payment amount will be charged by the card issuing bank if the transaction is **SUCCESSFUL**.
- (8) For **UNSUCCESSFUL** bids, no amount will be charged. Any deduction must be referred to the card issuing bank.
- (9) Universiti Malaya reserves the right in determining the sales of UM Plate Numbers.
- (10) UM Plate Number result is **FINAL**.
- (11) Official offer letter will be issued within three (3) working days.
- (12) Official offer letter will be sent via post to the applicant's address. Self-collecting of offer letter can be made at Financial Planning Division, Bursar's Office, Level 3, Chancellery, UM by providing email confirmation as proof of purchase.
- (13) Registration of UM Plate Number with JPJ is the sole responsibility of the applicant. Refer to **REGISTRATION OF PLATE NUMBER**.

PAYROLL DEDUCTION

- (1) Payment via payroll deduction is **only available for user (applicant) that login via UMCas**.

- (2) Payment via payroll deduction is **limited to direct purchase of UM Plate Number ONLY** and not available for bidding.
- (3) Each purchase via payroll deduction is subject to the approval of Universiti Malaya.
- (4) Payment options via this method are only limited to the followings:

Amount	Number of Instalment	Deduction Amount
RM 1000	1 month	RM 1000/month
	2 months	RM 500/month
RM 500	1 month	RM 500/month
	2 months	RM 250/month

- (5) Purchase via payroll deduction is limited to **one (1) plate number** per applicant for the period of application. Next purchase via this method will only be allowed once the payment for the previous purchase has been settled.
- (6) Application approval will be notified via email within three (3) working days.
- (7) For successful applicant, deduction will be processed depending on the payroll schedule as set by UM Human Resource Department (BSM).
- (8) For unsuccessful application, the purchase of the plate number is considered **VOID**.
- (9) Universiti Malaya reserves the right in determining the sales of UM Number Plates.
- (10) Application results for payment via payroll deduction is **FINAL**.

BIDDING PROMOTION

Bidding promotion is subject to the following conditions:

- (1) Promotion is in the form of 5% discount off the minimum bid amount and minimum bidding increment.
- (2) Promotion is only valid during the determined bidding session.
- (3) Promotion is limited to 2000 UM Plate Numbers that are opened for bidding in the determined bidding session.

- (4) **The Management Fee is still charged at the same rate** according to the category of plate number as follows:

No	Plate Number Category	Management Fee
1	Platinum	RM50.00
2	Gold	RM50.00
3	Silver	RM50.00
4	Bronze	RM30.00

Management Fee is **NOT REFUNDABLE**.

- (5) Minimum bid amount after the 5% discount for each category of plate number is as follows:

No	Plate Number Category	Minimum Bid Amount (Promotion)
1	Gold	RM28,500.00 – RM95,000.00
2	Silver	RM2,850.00 – RM9,500.00
3	Bronze	RM950.00

- (6) Payment process, bidding results, issuance of plate number registration offer letter and other bidding-related matters are still subject to the terms and conditions outlined in BIDDING ((3) – (13)) and **REGISTRATION OF PLATE NUMBER**.
- (7) Universiti Malaya reserves the right in determining promotional period and the form and rate of promotion to be offered.

REGISTRATION OF PLATE NUMBER

- (1) Registration of the plate number with JPJ must be made **WITHIN 12 MONTHS** of the date the offer letter is issued **OR BEFORE 31 DECEMBER 2023**, whichever occurs first.
- (2) The plate number can only be registered at **JABATAN PENGANGKUTAN JALAN, CAWANGAN WANGSA MAJU, WILAYAH PERSEKUTUAN, KUALA LUMPUR**.
- (3) Plate number that have been paid in full but failed to be registered within the allowed period will be retracted without prior notice and **NO REFUND WILL BE MADE**.

- (4) Any request for reduction in number plate price **WILL NOT BE ENTERTAINED.**
- (5) **RM 50** will be charged for any change of ownership or extension of offer letter validity application for each plate number.

The offer letter extension is valid for three (3) months from the date of the original letter.

Extension application must be made before the expiry of the original offer letter.

- (6) The authorized period by JPJ for the sale of UM Plate Number is until 31 December 2023. Consequently, any registration, extension of registration date and change of ownership after this date **WILL NOT BE ENTERTAINED.**
- (7) Any enquiry can be made to Financial Planning Division, Bursar's Office at +603-7967 3268/ 3469/ 3398 or email to hebat@um.edu.my.